

Desktop Business Line

What do we provide?

Assistance through the eXCITE Consolidated Service Center (CSC)

- Installation, relocation, repair and excess of desktop computer systems
- Maintenance contracts with third-party vendors to service specialized equipment
- Software problem identification and resolution
- Virus protection guidance, management, technical support and incident response, as well as decontamination services, through the ASSIST (Automated Systems Security Incident Support Team)

How do I obtain this service?

- Consolidated Service Center – 3-2500

What's New?

- No new services identified at this time

Where can I find more information?

- <http://cio.doe.gov> select "Operations" followed by "Desktop"

Where can I find help?

- Consolidated Service Center – 3-2500

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